Concept Overview

Telecom & Emergency Services are implementing a new "Dispatch Levels" function in CentralSquare CAD System for when we enter Storm Mode (aka Condition 2.)

BENEFIT: agencies can specify how they want their response plans to change when in Storm Mode.

PROCESS: When the decision is made to go to Storm Mode, by either a single agency or countywide, dispatch will change the "Dispatch Level" for that agency or the whole county. For the agencies that have different response plans built for Storm Mode, CAD will switch and pull up those plans in place of the Normal Operations Plans.
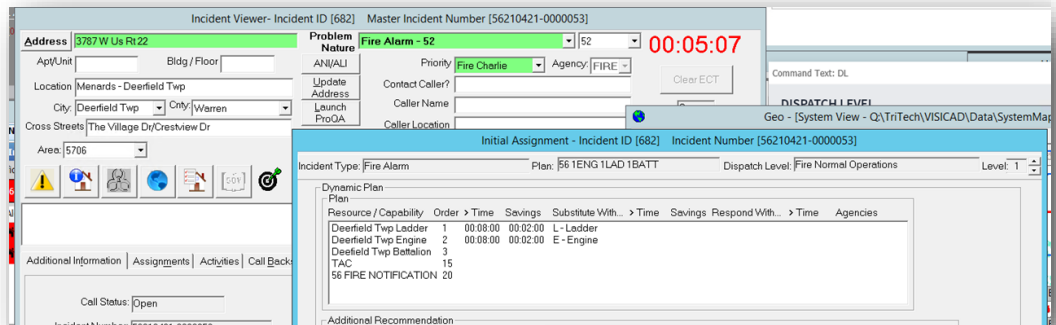
Example: Same Incident under both Normal Operations & Storm Mode Plan

Normal Operations

A Fire Alarm at Menards

Deerfield Twp Fire's normal plan is
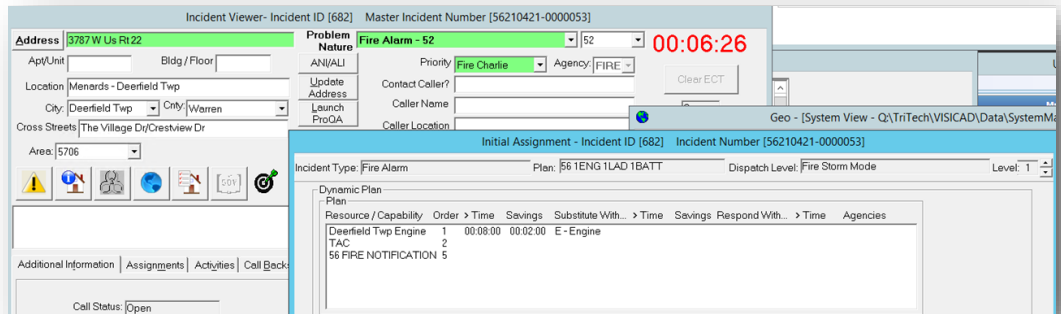- 1 Engine,
- 1 Ladder,
- 1 Battalion,
- 1 TAC Channel.

Storm Mode Plan

Same Fire Alarm at Menards

Deerfield Twp Fire's Storm Mode plan is
- 1 Engine,
- 1 TAC Channel.

Once the decision is made to go back to normal operations, dispatch will perform the same command to revert back either specific agencies or the whole county back to normal operations. They have that flexibility.

Contact Josh Moyer at 695-HELP or Joshua.Moyer@wcoh.net regarding this technical bulletin.

Getting this Implemented for your Department

Dispatch is ready to implement for departments that have their Storm Mode Plan built.

We'll look at your Response Plans and determine how they'd be different if in storm mode.

Continuing Deerfield's example, we looked at each Normal Operations Plan and determined if it should stay the same in Storm Mode or be revised.

NOTE: You can have more than one Storm Mode Plan... Deerfield just chose to try 1 Engine on everything except Medic runs, Structure Fires and Technical Rescue type Calls.

Storm Mode Plans can only be changed by Response Plan, not Incident Type.

Example: If you have the same plan for Fire Alarm that you do for Vehicle Fire, the storm mode plan would be the same for these (2) incident types.

Normal Operations Plan	Storm Mode Plan
56 1BATT	Same
56 1ENG	Same
56 1ENG 1LAD 1BATT	56 1ENG (Storm)
56 1ENG 1LAD 1MED 1BATT	56 1ENG (Storm)
56 1ENG 1MED 1BATT	56 1ENG (Storm)
56 1ENG 1RES 1MED 1BATT	56 1ENG (Storm)
56 1ENG 1RES 1MED 1BO 1BATT	56 1ENG (Storm)
56 1FR	Same
56 2ENG 1 LAD 1BATT	56 1ENG (Storm)
56 2ENG 1 LAD 1MED 1BATT	56 1ENG (Storm)
56 2ENG 1 LAD 1RES 2MED 1BATT	56 1ENG (Storm)
56 2ENG 1RES 2MED 1BO 1BATT	56 1ENG (Storm)
56 2ENG 2MED 1RES 1LAD 1BATT	Same
56 3ENG 1RES 2MED 4BO 1BATT	56 1ENG (Storm)
56 EMS - Alpha/Bravo	Same
56 EMS - Delta	Same
56 EMS - Echo	Same
56 EMS - Echo +	Same
56 EMS - Charlie	Same
56 MCI	Same
56 MVC No Inj - Highway	56 1ENG (Storm)
56 MVC w/Inj	56 1ENG (Storm)
56 MVC w/Inj - Highway	56 1ENG (Storm)
56 Structure Fire (Long Lay) 56/57	Same
56 Structure Fire (Long) 58	Same
56 Structure Fire (Long) 59	Same
56 Structure Fire Resp 56/57	Same
56 Structure Fire Resp 58	Same
56 Structure Fire Resp 59	Same

What's Next

Interested in setting up Storm Mode plans?

- Request a work session with Telecom by emailing Paul.Bernard@wcoh.net or Joshua.Moyer@wcoh.net. We can hold it virtually on Teams or meet at Telecom or your Station.
- We'll review your Normal Operations Plan and establish your Storm Mode Plan.
- We can build / test these in our Test System similar to when we initially set up your agency in CAD.

Don't want a separate Storm Mode Plan? If you are happy with your plans and do not want them to change in storm mode, you don't have to change anything. Just let us know that so we can consider you handled.